

CARE *Newsletter*

November 2000

Catch Up

A lot has happened with the new juvenile system since the last newsletter. The new system has a name, a logo, and two JAD sessions are complete. The new name for the juvenile system is C.A.R.E, which stands for **C**ourt **R**ecord **E**x-



name was committee that selected the name from that were the naming contest. The committee was made up of both court and DYC employees. C.A.R.E's new logo was designed by Winston Inoway. Winston is a graphic designer who came up with a variety of logos for us to choose from. The same committee that chose the name, got together and selected the new logo from the options that Winston had provided.

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"If you don't like something, change it. If you can't change it, change your attitude. Don't complain."-- Maya Angelou

"Only the wisest and stupidest of men never change."--Confucius

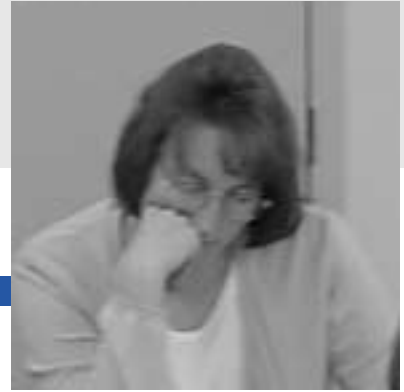
"It is not necessary to change. Survival is not mandatory."--W. Edwards Deming



JAD Session Photos

Photos Taken by Mark Tronrud





JAD Sessions

The first two **J**oint **A**pplication **D**evelopment (JAD) sessions are complete.

Okay—most of you are probably wondering what a JAD session is, and why it's important. Well, hopefully you know that there is a new juvenile information system in the process of being developed. In these JAD sessions, the technical team meets with the users to discuss what the needs of the system are. They discuss what the system must have in order for the users to do their job. These JAD sessions are the process of bringing multiple sources of knowledge together, and combining them so the end result is an efficient system for everyday users.

There are five JAD sessions scheduled at this time. Services was the subject of the first one. For example, the group defined what a service might be; such as a staff member, or a program that is available to the child. The second JAD was for assignments. In this session, the group decided how the child gets assigned to those services. The next JAD session is scheduled to start on November 7th. The JAD sessions are three days long, and take place in the Matheson Courthouse.

Each JAD session has a facilitator that gives the group direction, and keeps things on schedule. The facilitator also serves as a mediator for the two groups of people as they try to merge their ideas. The group of people that attended the first JAD was comprised of court employees, and members of **DYC** (**D**ivision of **Y**outh **C**orrections) future members will also include members of **DCFS** (**D**ivision of **C**hild and **F**amily **S**ervices).

The first session started out with the facilitator going around the room and finding out what people didn't like about the current system. Then each person also came up with a feature that they would like the new system to have. The rest of the session consisted of members of the JAD, (Court and **DYC** employees) viewing screens of the new system. In turn, they told the technical team which items they needed to have on each screen in order to do their jobs. The overall session was a success. Thanks to everyone who participated. We look forward to seeing those attending the future JAD sessions.



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Congratulations Chris!!

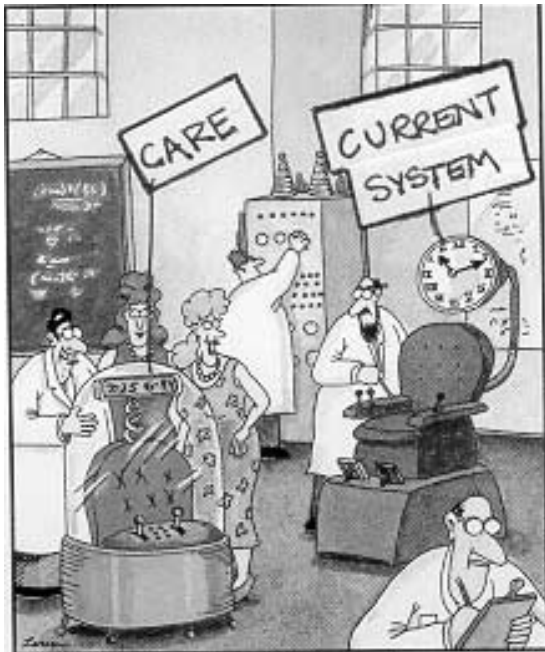
Congratulations Chris Morgan!! Chris Morgan was the winner of our naming contest. He suggested the name CARE (Court Agency Record Exchange) for the new Juvenile Information System—which is currently being engineered.

Chris Morgan is an upstanding member of the community, who enjoys hunting, golfing, and fly-fishing. He also likes to tie flies—which he does more than fly-fishing now—due to time constraints. Schooling and family life keep him pretty busy. He has been married for three years, and he is the father of two daughters, Amanda and Mary.

Chris is originally from Huntsville, Alabama—he came to Utah to attend school.

Chris is an educated individual who loves learning. He graduated from BYU with a degree in Psychology and Scandinavian Studies. He then went on to get a Masters Degree from the University of Phoenix. He is currently continuing his education by studying programming.

The courts have been blessed to have Chris as an employee for about five years. Right now he is a probation officer for the Fourth District Court—where he loves dealing with the teenagers. He also enjoys working with the people in his office, and thinks that the district is great. Chris is also interested in web design—he is currently designing a home page for Fourth District. He truly is a man of many talents. Way to go Chris!



"Oh professor, Dewitt! Have you seen Professor Weinburgs time machine?...It's digital!"

Schedule for Initial JAD Sessions

November 7, 8,9	Calendar
November 28, 29, 30	SAFE Interface
January 2, 3, 4	Eforms/Efiling

Check out the web page that was created to keep you updated on the progress of the Re-Engineering project at <http://courtlink.utcourts.gov/jjis>

We would like to implement a question and answer section in upcoming newsletters. If you have questions or comments about the new system, please submit them to rachela@email.utcourts.gov

We also encourage all interested parties to submit any articles you wish to share in future newsletters.